Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
L1	13947	acd or (automatic adj call adj distributor) or ivr	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/01/21 20:24
L2	14626	(record or profile) same language	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/01/21 20:19
L3	458	1 and 2	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/01/21 20:09
L4	346	(record or profile) same spanish	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/01/21 20:24
L5	69	1 and 4	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/01/21 20:19
L6	333	((record or profile) near2 (customer or caller)) same (spanish or german or language)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/01/21 20:24
L7	14883	acd or (automatic adj call adj distributor) or (call adj center)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/01/21 20:25
L8	112	6 and 7	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/01/21 20:25
S1	2	"4266098".pn.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/01/20 14:04

S2	2	"5724408".pn.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/01/20 14:04
S3	2	"5872841".pn.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/01/20 14:05
S4	2	"5889845".pn.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/01/20 14:05
S5	2	"5933828".pn.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/01/20 14:06
S6	2	"5956024".pn.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/01/20 14:06
S7	2	"5978467".pn.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/01/20 14:58
S8	2	"6014439".pn.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/01/20 14:59
S9	2	"6125178".pn.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/01/20 15:05
S10	2	"6178240".pn.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/01/20 15:06
S11	13966	acd or (automatic adj call adj distributor) or ivr	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/01/20 15:12

S12	12116	(voice or audible) near5 (web or website or internet or brows$3)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/01/20 17:24
S13	1283	S11 and S12	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/01/20 15:13
S14	99165	"379"/$.ccls.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/01/20 15:13
S15	472	S13 and S14	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/01/20 15:13
S16	368	S11 with S12	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/01/20 15:14
S17	115	S14 and S16	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/01/20 17:24
S18	3686681	(queu$4 or hold$4)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/01/20 17:47
S19	29468	(voice or audible) same (web or website or internet or brows$3)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/01/20 17:25
S20	10547	S18 and S19	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/01/20 17:24
S21	38	((voice or audible) same (web or website or internet or brows$3)) near2 (menu or options)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/01/20 17:25

S22	671	(queu$4 or hold$4) same ivr	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/01/20 17:50
S23	99165	"379"/$.ccls.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/01/20 17:48
S24	228	S22 and S23	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/01/20 17:48
S25	307	(queu$4 or hold$4) with ivr	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/01/20 17:50
S26	153	S23 and S25	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/01/21 11:01
S27	346	(ivr or (interactive adj voice adj response)) same (ACD or (automatic adj call adj distributor))	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/01/21 11:06
S28	99141	"379"/$.ccls.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/01/21 11:07
S29	217	S27 and S28	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT	OR	ON	2005/01/21 11:07